If you're a victim of identity theft
The Banque de France can help you

1. Report the theft to the **police** or **gendarmerie** as **quickly as possible.**

2. Notify **all banks** where you are a customer.

3. Check the **national register of bank accounts (FICOBA)** to see if an account has been opened in your name without your knowledge:
– using the secure messaging service on the website **impots.gouv.fr,** under **"Votre espace particulier"/"Autres services"**
– by contacting your **local tax office** by post

4. Check whether **you have been placed on one of the Banque de France's payment incident registers.**

ONLINE
accueil.banque-france.fr/index.html#/accueil

BY POST
Banque de France – TSA 50120 – 75035 PARIS CEDEX 01

BY TELEPHONE
on 3414

OR AT A BANQUE DE FRANCE BRANCH
Book an appointment
View a map of Banque de France branches throughout France
www.banque-france.fr

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YOUR NAME IS NOT ON A PAYMENT INCIDENT REGISTER

Keep checking regularly that your name has not been placed on one of the registers as the Banque de France can do nothing to prevent this.

You can check the registers directly online at:

https://accueil.banque-france.fr/index.html#/accueil

Select "Fichiers d'incident", then "Suis-je fiché à la Banque de France ?".

To create an account, scan the QR code opposite:

YOUR NAME IS ON ONE OF THE PAYMENT INCIDENT REGISTERS

The Banque de France will supply you with the list of **payment incidents** and the banks that reported them.

Send the Banque de France all documents relating to your **identity theft**:

▶ a signed letter listing all banks that have placed you on a register but where you have not opened an account or taken out a loan

▶ a copy of the police report

▶ a copy of your ID

Once your claim has been processed, and if the bank in question recognises the identity theft, the Banque de France will **indicate that your identity has been stolen** next to the incidents concerned.

Any banks checking the registers will be able to see **that you are not responsible for the incident**.

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