

2024 Benchmark

CONDUCTING CHANGE IN CENTRAL BANK



LIKELY IS IT THAT FUNDAMENTAL CHANGE WILL TAKE PLACE IN THESE AREAS IN THE NEXT FEW YEARS (ON A SCALE OF 0 TO 10)? **Team building**

4.7

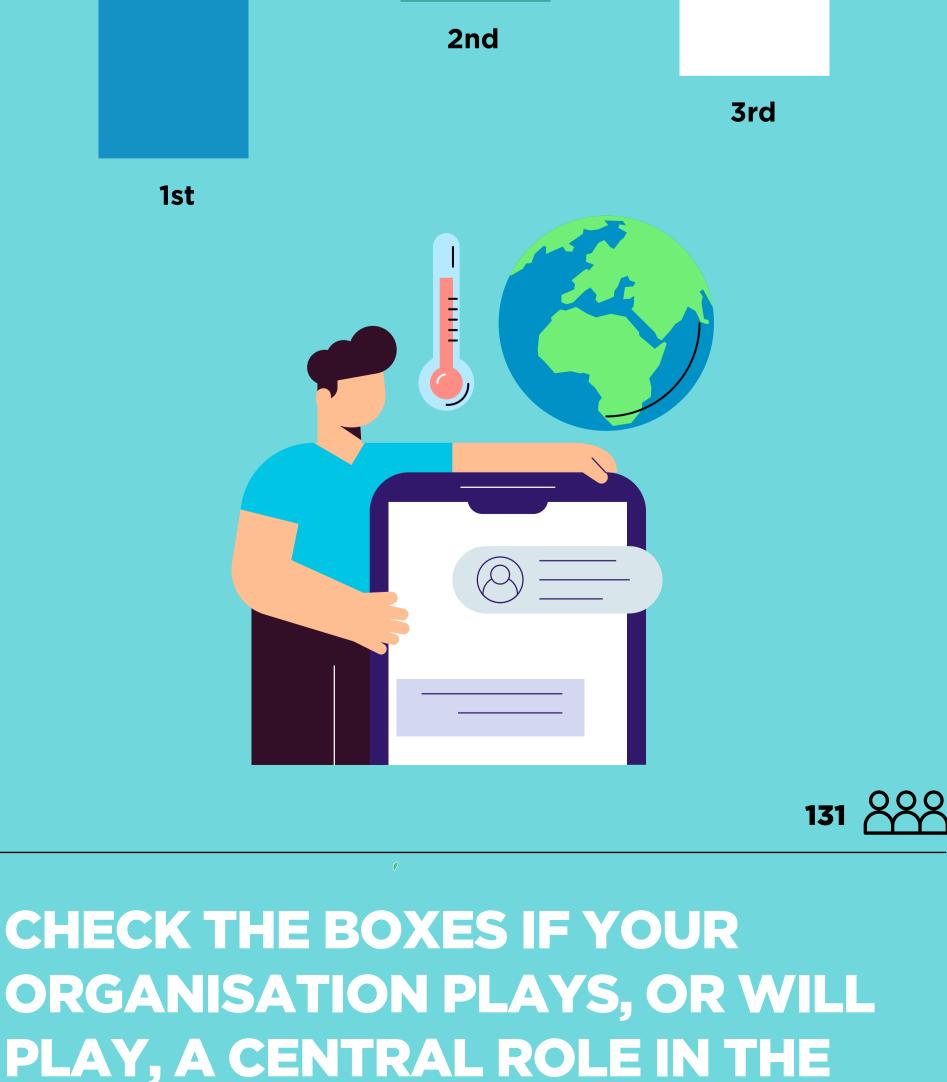
Balance between on-site and remote working

IN YOUR ORGANISATION, HOW



High

ORGANISATION'S MANDATE WILL CHANGE OVER THE NEXT FEW YEARS (CLIMATE RISK, **INEQUALITY, ETC.)? Medium** Low

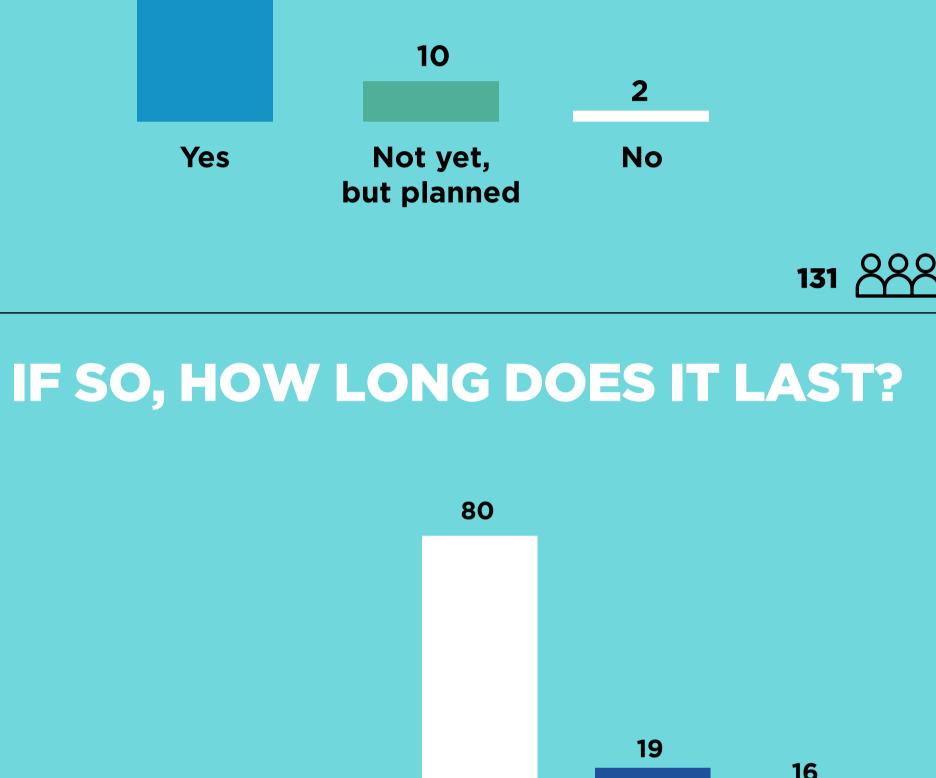


UPCOMING YEARS. 110 92 81 **79**

FOLLOWING AREAS IN THE



119



16

Other

Rolling

126 WHAT ARE THE MAIN STRATEGIC

75

Improve

quality of

service

Yes

61

Develop

new

services

No

121

21

Other

Three

years

or more

6

One year

78

Transform

5

Two years

FOCUSES OF YOUR PLAN?

45

Reorganize

102

Improve

performance



QUANTIFIED INDICATORS IN THESE DIFFERENT FIELDS? 85 58 56 47 **39 Visibility Performance Budgetary Satisfaction** HR

HOW OFTEN IS THE IMPLEMENTA-

54

NITORED?

TION OF THE STRATEGIC PLAN MO-

DOES YOUR STRATEGIC PLAN HAVE

102

25 16 12 **Budgetary Satisfaction Visibility Performance** 115

COLLEAGUES HAVE TAKEN SUFFI-

CIENT OWNERSHIP OF YOUR INSTI-

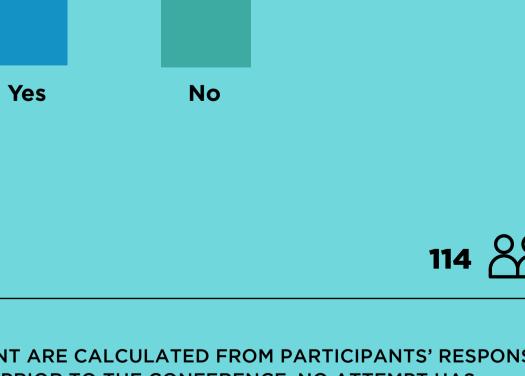
DO YOU THINK THAT YOUR

TUTION'S STRATEGIC PLAN?

Yes 114 DO YOU HAVE REGULAR EX-**CHANGES WITH OTHER INSTITU-**TIONS TO CARRY OUT YOUR FORE-**SIGHT WORK?**

56

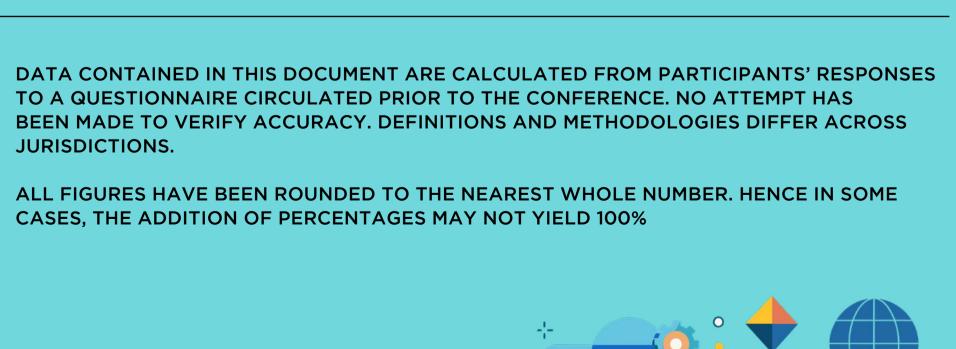
71



58

43

No



BANQUE DE FRANCE

EUROSYSTÈME

