|  |  |
| --- | --- |
|  | Submission Date – select date  |
| **Field Name** | **M/O** | **Incident details** |
| Incident detected by | M | TRGTXEPM – BIC of NCB |
| High-level summary | M |       |
| Keyword | M |  [UT]  |
| T2 test environment | M | UTEST |
| Module | O | [ ] ESMIG [ ] CRDM [ ] RTGS [ ] CLM [ ] BDM [ ] DWH [ ] ECONS II  |
| Connection | M | [ ] A2A[[1]](#footnote-1) [ ] U2A[[2]](#footnote-2) |
| Detailed description | M | Please provide Test scenario, expected result and received result. You can insert full screenshots on page 2      |
| Test Setup | M | User       Parent BIC:       Party BIC:       |
| Timestamp Test execution  | M | Date select date Time       |
| Additional information | O | Priority[[3]](#footnote-3): [ ] URGENT [ ] MEDIUM [ ] LOW |
| O | General information:      Impact on Testing:       |
| Customer Ticket ID | O |       |
| Reference from T2 scope defining document | O | Please provide version of document, page, chapter      |
| Publication | O | [ ] Yes [ ] No [ ] Broadcast |

1. Please attach all relevant Incoming and Outgoing messages,
If outgoing messages from T2 are missing from customer perspective, please attach also the NAK from your VAN Provider for the Incoming message. [↑](#footnote-ref-1)
2. Please attach **full** GUI screenshots => including user, date, time and session ID [↑](#footnote-ref-2)
3. Final Prioritization will be done by target Service Desk [↑](#footnote-ref-3)