# **Incident Details in PREPROD**

*Principle to be applied: If additional information is needed, it should be added in this single document (one per Incident).*

## General Details and Reference Data

|  |  |
| --- | --- |
| Date and timestamp of the incident |  |
| Environment  | PreProd |
| NCB |  |
| Release Version |  |
| Impacted module | Reference Data |
| ECMS system user reference of the user identifying the issue |  |
| Roles assigned to user *[To be fulfilled if potential issues linked to Access Rights]* |  |
| Additional required information to describe the issue / related ref data [*E.g. Party ID, Instruction ref, Pool ref, etc.]* |  |
| Incident area | Choisissez un élément. |
| Incident related to the TOP campaign To be completed by the NCB | Choisissez un élément. |
| Incident: blocking test of Minimal Scope for CTP1 To be completed by the NCB | Choisissez un élément. |
| Incident: blocking test of Minimal Scope for CTP2 To be completed by the NCB | Choisissez un élément. |
| Summary of the incident |  |
| Business Impact according to the user | Medium |
| Business Urgency according to the user | High |

## Evidences

### Use case description

### Issue reported

### Reference to the ECMS documentation

### Execution details

*With corresponding screenshots*

## Conclusion