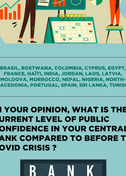
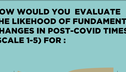
Benchmark 2021

HOW CORPORATE STRATEGY IS STRUCTURING CHANGE IN CENTRAL BANKS



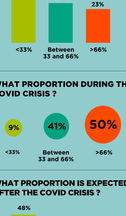
BRASIL, BOSTWANA, COLOMBIA, CYPRUS, EGYPT, FRANCE, HAITI, INDIA, JORDAN, LAOS, LATVIA, MOLDOVA, MORROCCO, NEPAL, NIGERIA, NORTH-MACEDONIA, PORTOGAL, SPAIN, SRI LANKA, TUNISIA

IN YOUR OPINION, WHAT IS THE CURRENT LEVEL OF PUBLIC CONFIDENCE IN YOUR CENTRAL BANK COMPARED TO BEFORE THE COVID CRISIS ?



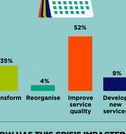
- 8% Lower
- 71% Same
- 21% Higher

HOW WOULD YOU EVALUATE THE LIKEHOOD OF FUNDAMENTAL CHANGES IN POST-COVID TIMES (SCALE 1-5) FOR :

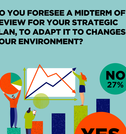


WHAT PROPORTION OF STAFF WAS ELIGIBLE FOR REMOTE WORKING BEFORE THE COVID CRISIS ?

WHAT PROPORTION DURING THE COVID CRISIS ?



WHAT PROPORTION IS EXPECTED AFTER THE COVID CRISIS ?



HAVE YOU BUILT A REFLECTION ON THE NOTION OF RESILIENCE OF YOUR INSTITUTION FOLLOWING THE COVID CRISIS ?

HOW LIKELY IS A CHANGE IN THE SCOPE OF YOUR BANK'S MANDATE IN THE COMING YEARS? (CLIMATE RISK, INEQUALITY, ETC.)

IF YOU HAVE A MULTI-YEAR STRATEGIC PLAN, WHAT IS ITS MAIN OBJECTIVE?

HOW HAS THIS CRISIS IMPACTED THE STRATEGIC THINKING OF YOUR INSTITUTION?

DO YOU FORESEE A MIDTERM OF REVIEW FOR YOUR STRATEGIC PLAN, TO ADAPT IT TO CHANGES IN YOUR ENVIRONMENT?

DOES YOUR STRATEGIC PLAN SET QUANTIFIED TARGETS?

DO YOU HAVE TRANSFORMATION BRIDGES WITHIN THE DIFFERENT UNITS OF THE BANKS?

DO YOU HAVE REGULAR INTERACTIONS WITH OTHER INSTITUTIONS TO CONDUCT YOUR FORESIGHT WORK?

DATA CONTAINED IN THIS DOCUMENT ARE EXCLUSIVELY FROM PARTICIPANTS' RESPONSES TO A QUESTIONNAIRE UNDERTAKEN BY THE CONFERENCE. NO ATTEMPT HAS BEEN MADE TO VERIFY ACCURACY, DEFINITIONS AND METHODOLOGIES DIFFER ACROSS JURISDICTIONS.