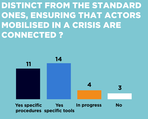
Benchmark 2022

RESILIENCE MANAGEMENT IN CENTRAL BANKS

Participating countries

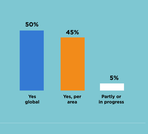
BRAZIL, BULGARIA, FRANCE, EGYPT, GEORGIA, HATTI, ICELAND, INDONESIA, MADAGASCAR, MALAWI, MOLDOVA, MONTENEGRO, PHILIPPINES, SAUDI ARABIA, SPAIN, TORONTO, VIETNAM

DO YOU HAVE A BROADLY PRESCRIPTIVE DOCUMENT THAT SETS OUT THE OVERALL FRAMEWORK FOR MANAGING RESILIENCE IN YOUR BANK?



DO YOU HAVE COMMUNICATION TOOLS AND /OR PROCEDURES, DISTINCT FROM THE STANDARD ONES, ENSURING THAT ACTORS MOBILISED IN A CRISIS ARE CONNECTED ?

DO YOU HAVE A RESILIENCE INDICATOR SPECIFIC TO YOUR BANK?

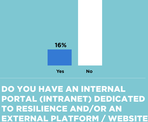


HOW OFTEN DO YOU AUDIT THE RESILIENCE (E.G. IT) OF YOUR BANK?

DO YOU HAVE GLOBAL IT CONTINUITY PLANS? OR SEPARATE PER AREA, E.G INFRASTRUCTURE, TELECOMMUNICATIONS, TECHNICAL SERVICES, BUSINESS APPLICATIONS?

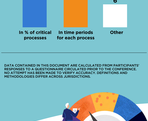
DO YOU HAVE BACK-UP IT CENTRES TO ENSURE BUSINESS CONTINUITY IN YOUR BANK?

WITH THE DEVELOPMENT OF TELEWORKING, DO YOU INCLUDE THIS DIMENSION IN YOUR TESTING PROGRAMS?



HOW OFTEN DO YOU CONDUCT HIGH LEVEL (COMEX) CRISIS SIMULATION EXERCISES?

HOW FAR IN ADVANCE DO YOU PLAN AN EXERCISE TO TEST THE RESILIENCE OF YOUR BANK (E.G. PARTIAL LOSS OF A DATA CENTRE)?



DO YOU SHARE WITH OTHER CENTRAL BANKS, FEEDBACK AND/OR CROSS-BORDER TESTS ON RESILIENCE? E.G. ROBUSTNESS GROUP?

DO YOU HAVE AN INTERNAL PORTAL (INTRANET) DEDICATED TO RESILIENCE AND/OR AN EXTERNAL PLATFORM / WEBSITE FOR CRISIS COMMUNICATION?

DO YOU HAVE DIFFERENT LEVELS OF BACKUP IN PLACE DEPENDING ON THE IMPORTANCE OF YOUR APPLICATIONS?

HOW DO YOU DEFINE YOUR MAXIMUM ALLOWABLE UNAVAILABILITY LEVEL?

DATA CONTAINED IN THIS DOCUMENT ARE CALCULATED FROM PARTICIPANTS' RESPONSES TO A QUESTIONNAIRE SENT OUT BY THE BANQUE DE FRANCE. NO ATTEMPT HAS BEEN MADE TO VERIFY ACCURACY, DEFINITIONS AND METHODOLOGIES OFFER ACROSS JURISDICTIONS.