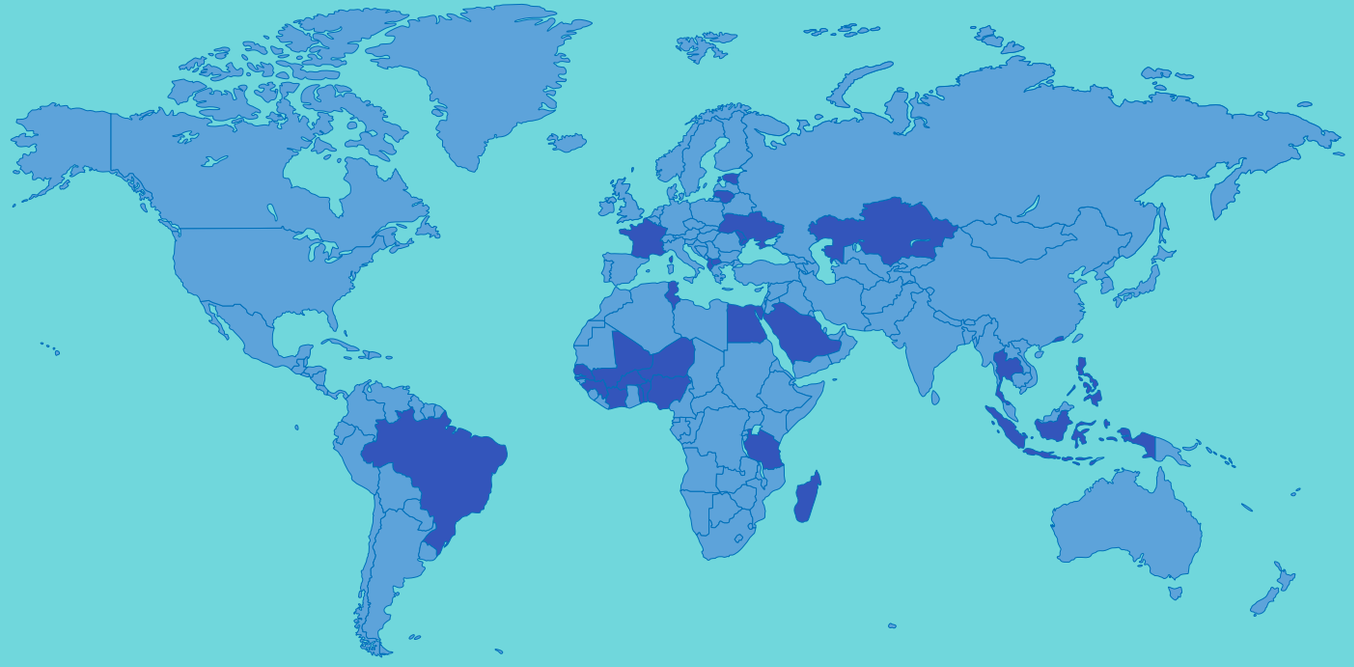
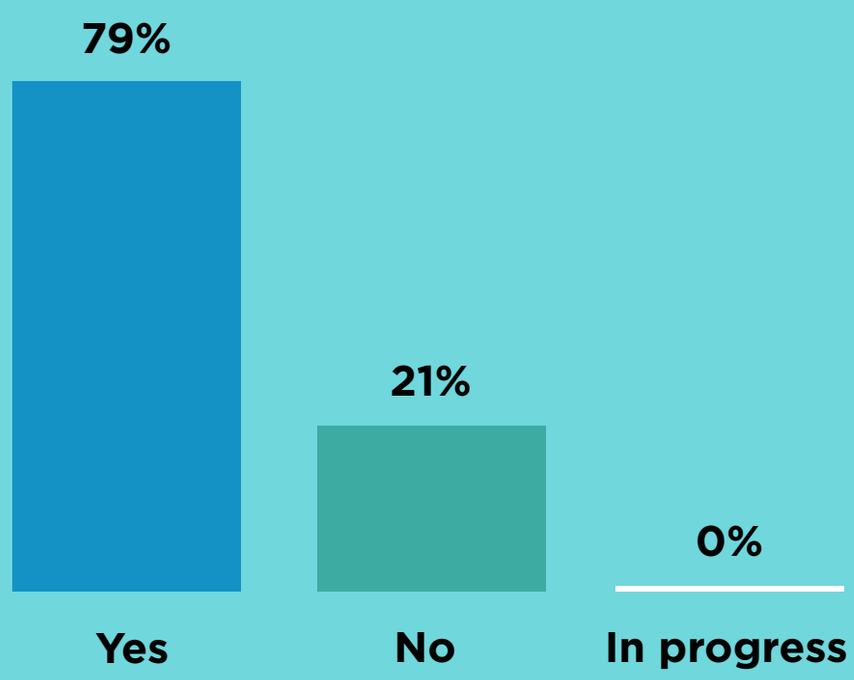
2023 Benchmark

RESILIENCE MANAGEMENT IN CENTRAL BANKS

ALBANIA, BCEAO-SENEGAL, BRASIL, EGYPT, ESTONIA, FRANCE, GUINEA, HONG KONG, INDONESIA, JORDAN, KAZAKHSTAN, LITHUANIA, LUXEMBOURG, MADAGASCAR, MOLDOVA, NIGERIA, NORTH MACEDONIA, PHILIPPINES, SAUDI ARABIA, TANZANIA, THAÏLAND, TUNISIA, UKRAINE



DO YOU HAVE A BROADLY PRESCRIPTIVE DOCUMENT THAT SETS OUT THE OVERALL FRAMEWORK FOR MANAGING RESILIENCE IN YOUR BANK?



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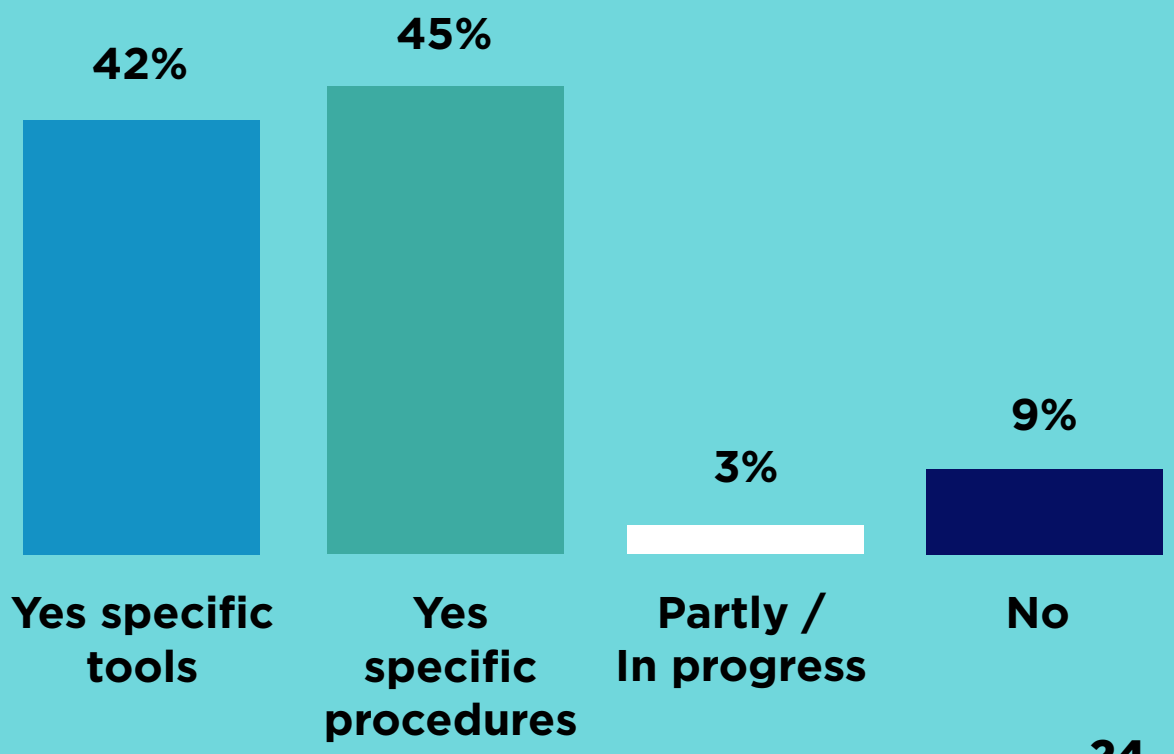
DO YOU HAVE COMMUNICATION

TOOLS AND /OR PROCEDURES, DISTINCT FROM THE STANDARD ONES, ENSURING THAT ACTORS MOBILISED IN A CRISIS ARE CONNECTED ?



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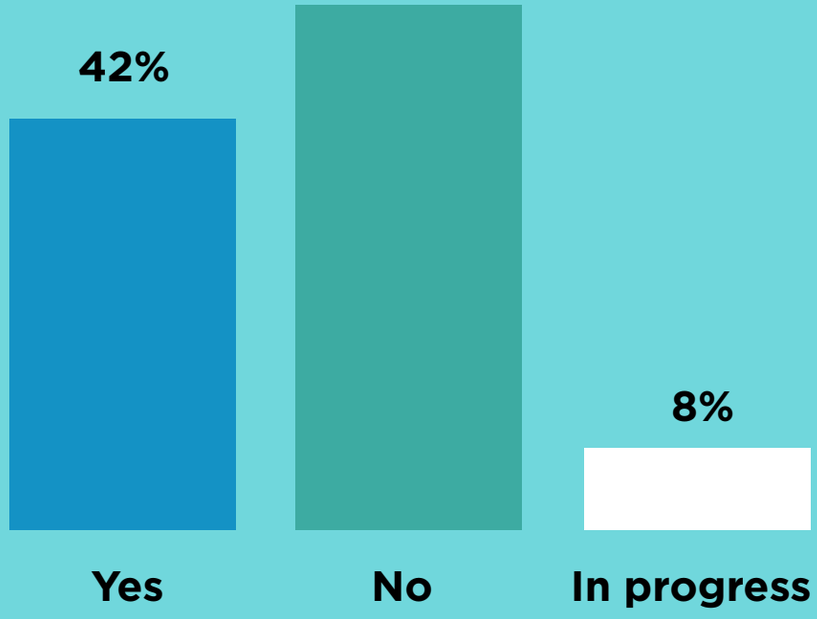
24

DO YOU HAVE A RESILIENCE INDICATOR SPECIFIC TO YOUR BANK?

50%



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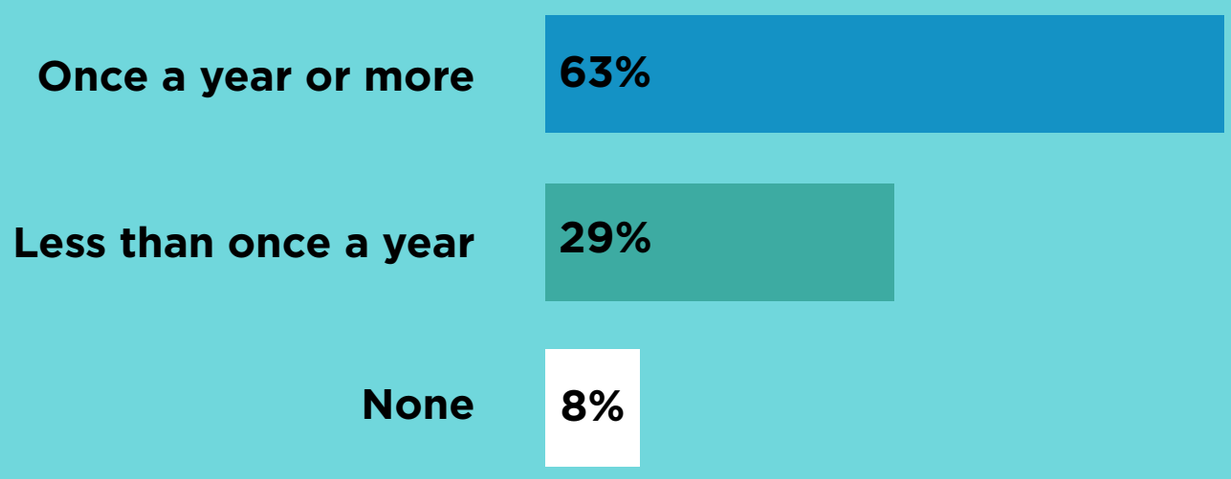
IF RESILIENCE IS INCLUDED IN YOUR AUDIT PLAN, HOW OFTEN IS IT AUDITED (E.G. IT)



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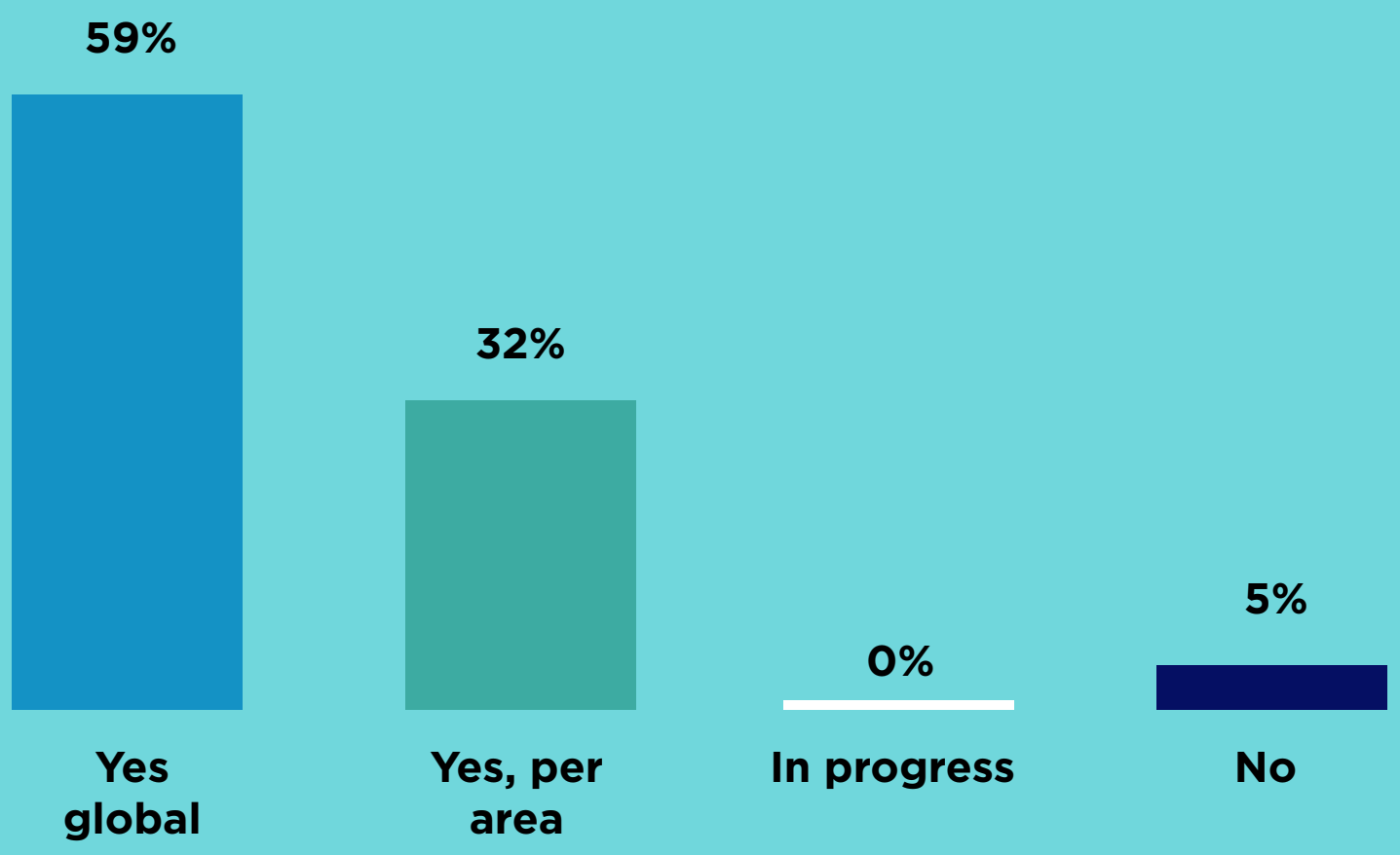
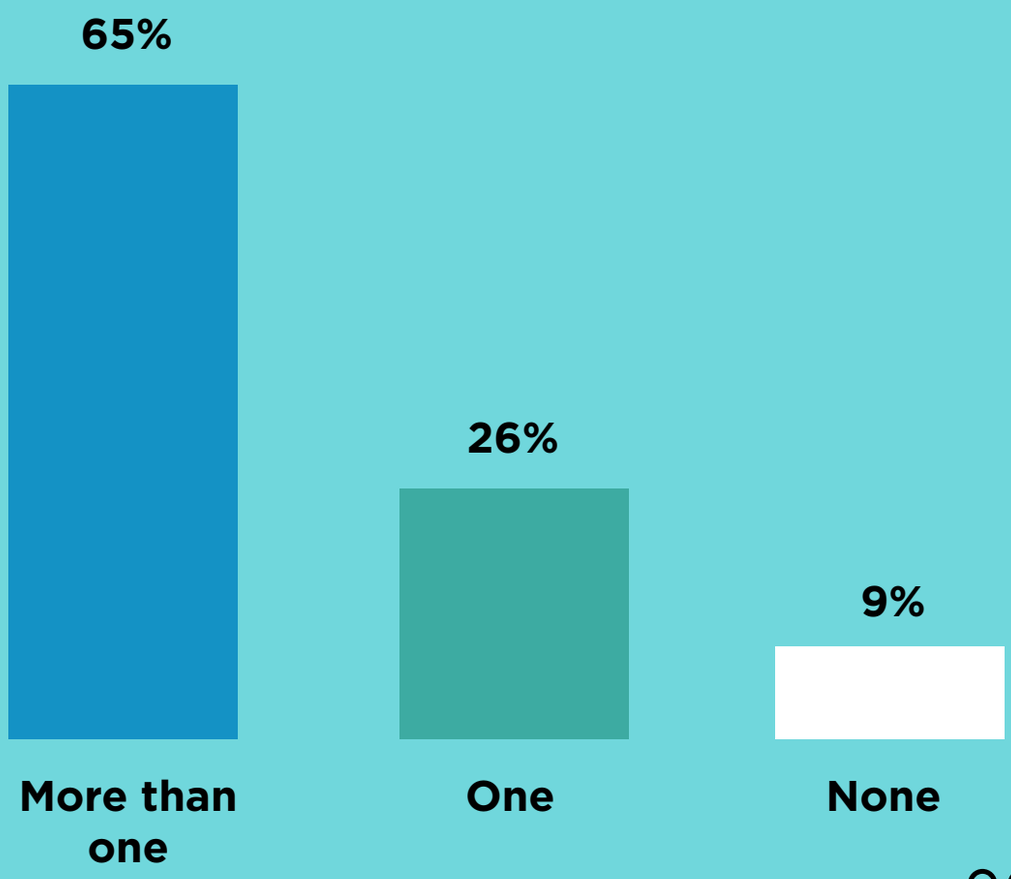
DO YOU HAVE GLOBAL IT CONTINUITY PLANS? OR SEPARATE PER AREA, E.G INFRASTRUCTURE, TELECOMMUNICATIONS, TECHNICAL SERVICES, BUSINESS APPLICATIONS?



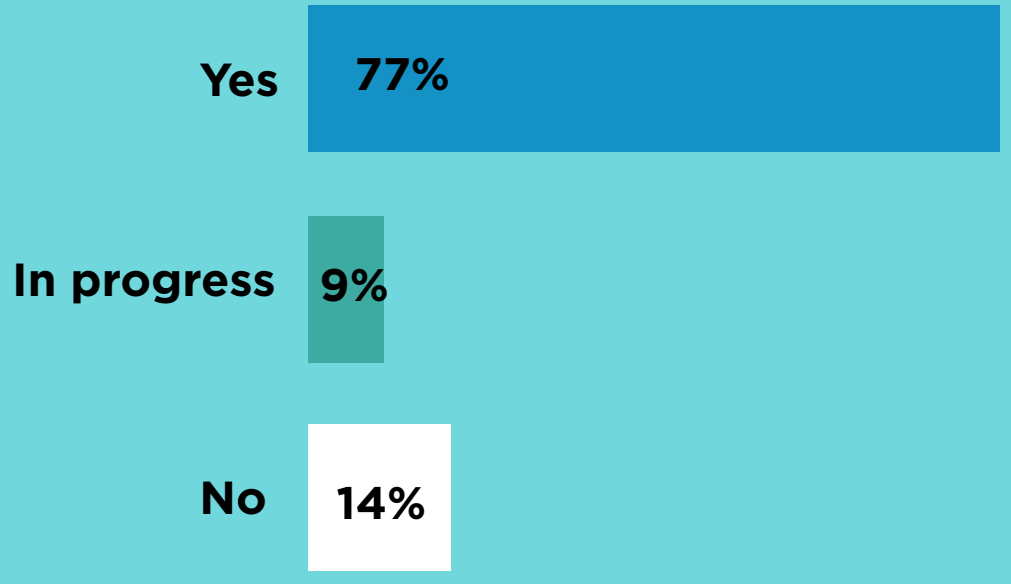
22

DO YOU HAVE BACK-UP IT CENTRES TO ENSURE BUSINESS CONTINUITY IN YOUR BANK?



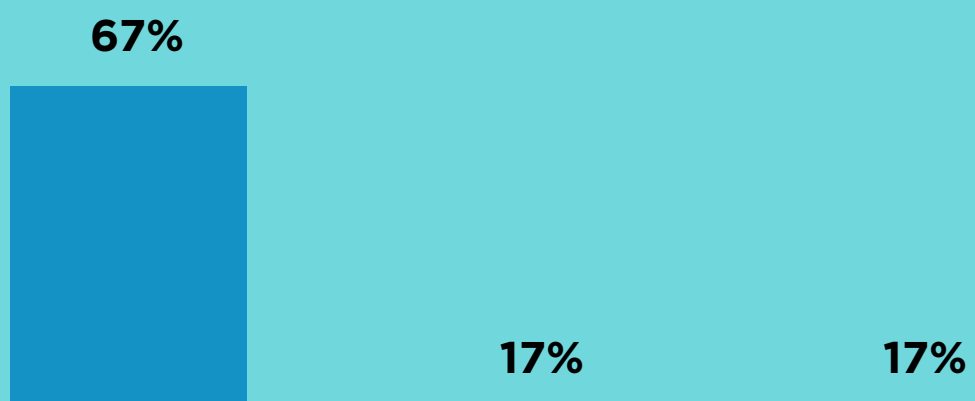
23

IN THE AGE OF TELEWORKING, DO YOU INCLUDE THIS DIMENSION IN YOUR TESTING PROGRAMS? CARRYING TESTS AWAY FROM HEADQUARTERS



22

HOW OFTEN DO YOU CONDUCT HIGH LEVEL (COMEX) CRISIS SIMULATION EXERCISES?



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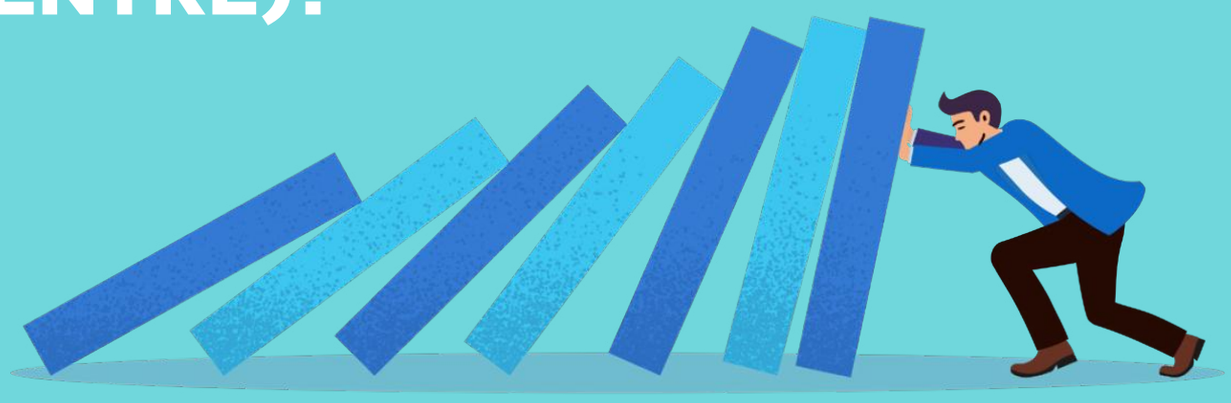
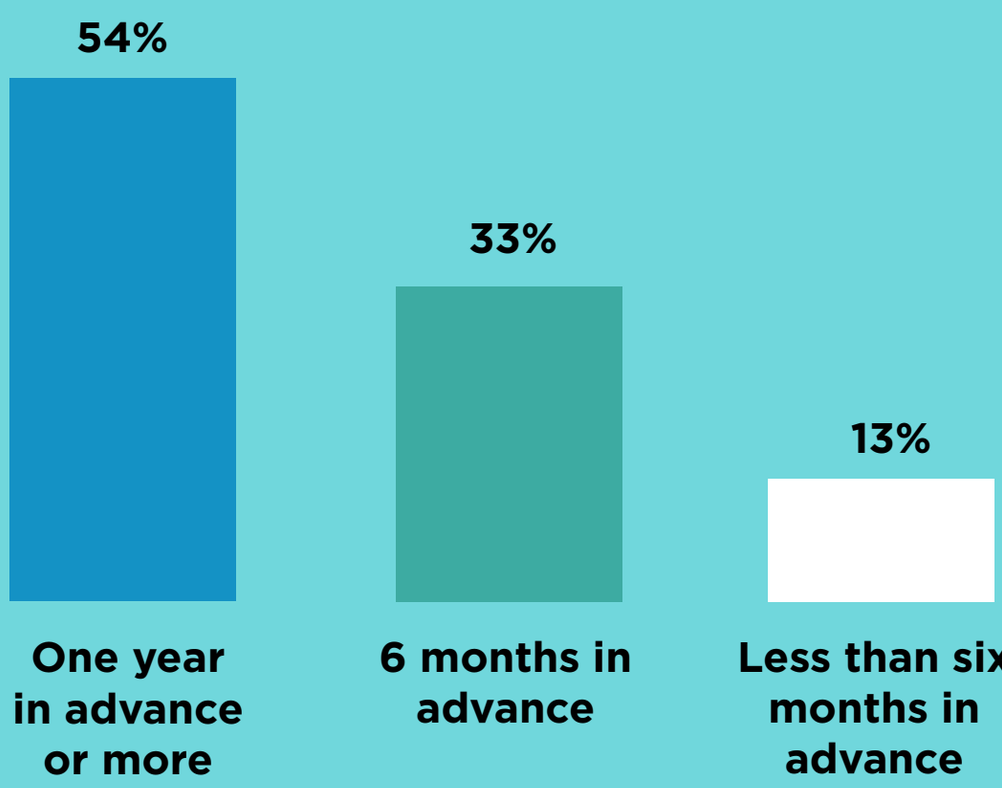
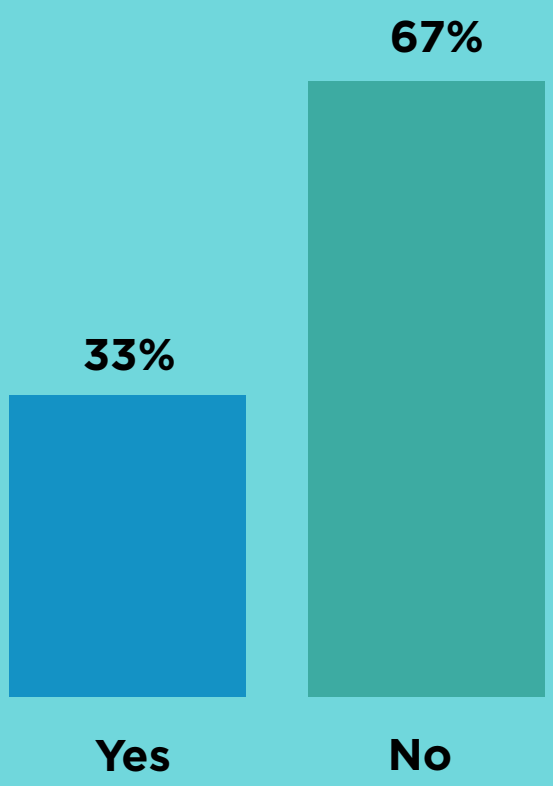
HOW FAR IN ADVANCE DO YOU PLAN AN EXERCISE TO TEST THE RESILIENCE OF YOUR BANK (E.G. PARTIAL LOSS OF A DATA CENTRE)?





DO YOU SHARE WITH OTHER CENTRAL BANKS, FEEDBACK AND/OR CROSS-BORDER TESTS ON RESILIENCE? E.G. ROBUSTNESS GROUP?



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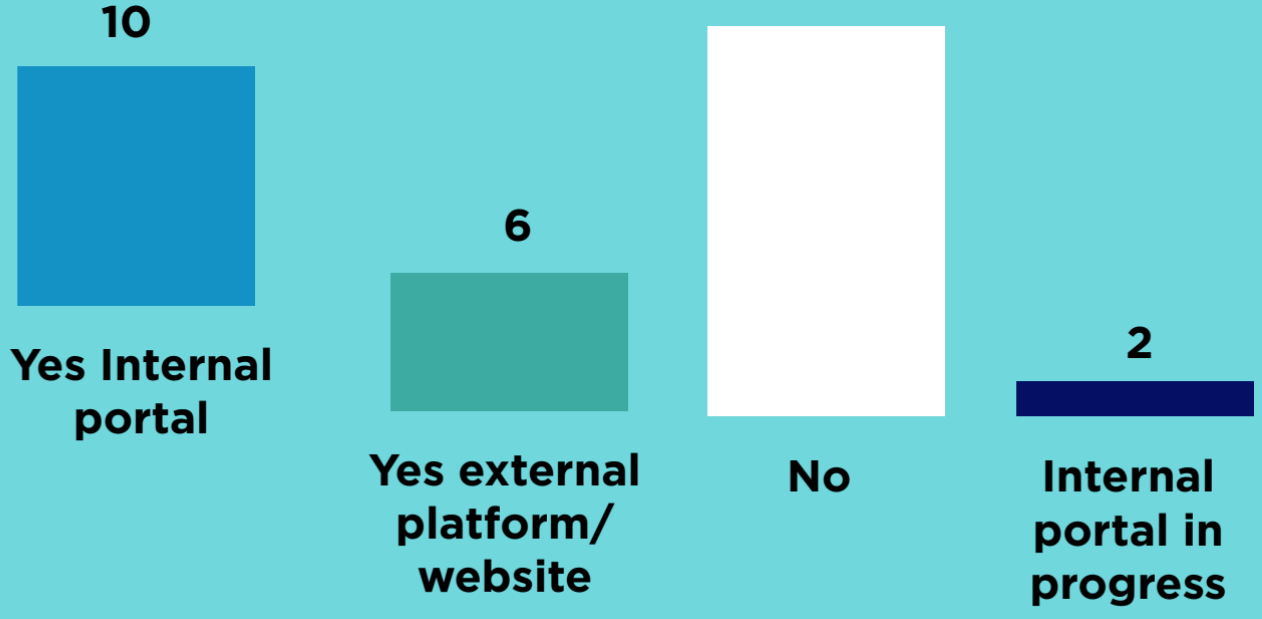
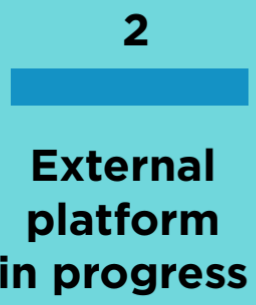
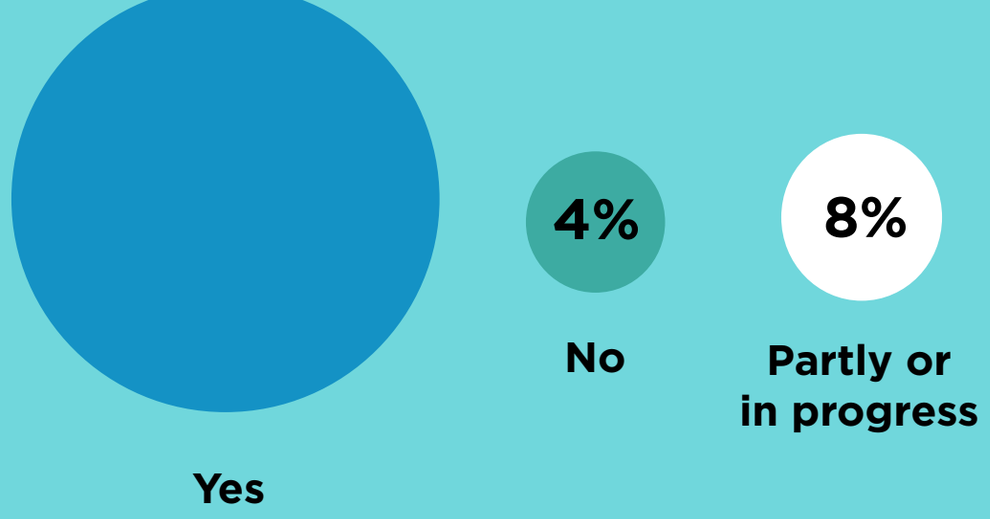
DO YOU HAVE AN INTERNAL PORTAL (INTRANET) DEDICATED TO RESILIENCE AND/OR AN EXTERNAL PLATFORM / WEBSITE FOR CRISIS COMMUNICATION?





23

DO YOU HAVE DIFFERENT LEVELS OF BACKUP IN PLACE DEPENDING ON THE IMPORTANCE OF YOUR APPLICATIONS?



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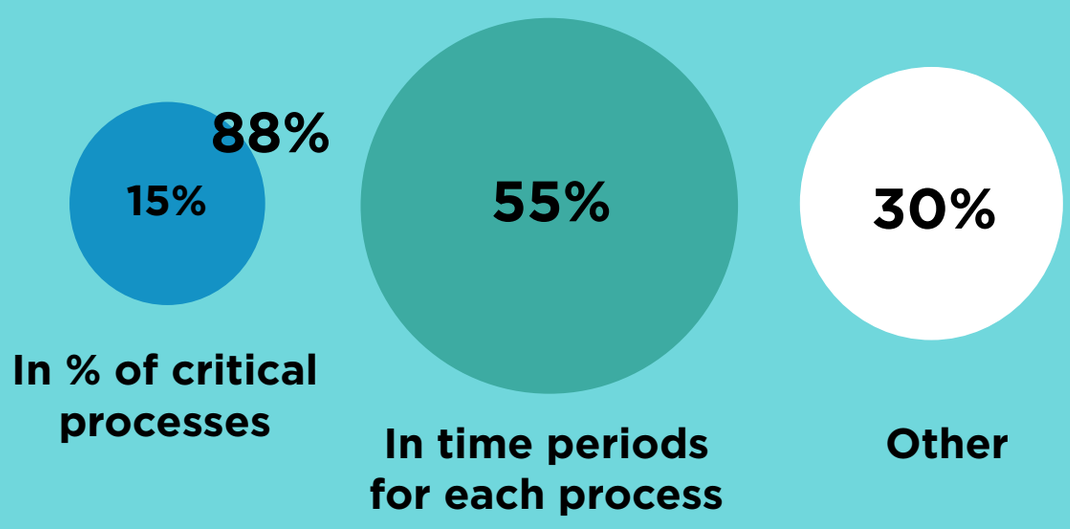
HOW DO YOU DEFINE YOUR MAXIMUM ALLOWABLE UNAVAILABILITY LEVEL?



20

DATA CONTAINED IN THIS DOCUMENT ARE CALCULATED FROM PARTICIPANTS' RESPONSES TO A QUESTIONNAIRE CIRCULATED PRIOR TO THE CONFERENCE. NO ATTEMPT HAS BEEN MADE TO VERIFY ACCURACY. DEFINITIONS AND METHODOLOGIES DIFFER ACROSS JURISDICTIONS.

ALL FIGURES HAVE BEEN ROUNDED TO THE NEAREST WHOLE NUMBER. HENCE IN SOME CASES, THE ADDITION OF PERCENTAGES MAY NOT YIELD 100%

BANQUE DE FRANCE
EUROSYSTÈME

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